

Meet the Members - Live Stream

Technology Information Sheet

Testing your down load speed

Your internet connection must have a minimum download speed of **5 Mbps** to view the live stream. If you're not sure what your download speed is, you can follow the instruction below to find out.

1. Go to www.speedtest.net
2. Click on **begin test**



3. You will see this Speedo come up on the screen



4. Wait 1- 3 minutes for the computer to test your internet speed.
5. After the test is finished, your screen will look like this:



6. You need to have a download speed of **NO LESS THAN 5mb/s**. It will be here.

Other things to keep in mind

7. Make sure that you have the latest version of Flash installed on your computer. You can check this by going to <http://www.adobe.com/software/flash/about/>
8. You will also need to make sure that incoming flash streams are allowed by your firewalls, and that you have port 5080 open to interact with live chat.

If you have any questions about receiving the live stream or testing your internet speed please contact Nicole at Autism Victoria on (03) 96571620 or nicole.comerford@autismvictoria.org.au